

Privacy Policy

1.- Information to the user

"GALICANAR, S.L.U.", hereinafter RESPONSIBLE, is Responsible for the processing of the User's personal data and informs you that these data will be processed in accordance with the provisions of current regulations on personal data protection, the European Regulation UE 2016/ 679 of April 27, 2016. (RGPD). Organic Law 3/2018, of December 5, on the Protection of Personal Data and Guarantee of Digital Rights and the Internet Law, LSSICE, Law on Services of the Information Society and Electronic Commerce. Law 34/2002 of July 11, for which the following treatment information is provided:

End of treatment: maintain a commercial relationship with the User. The operations planned to carry out the treatment are:

Legal basis: RGPD: 6.1.a) The interested party gives their consent for the processing of their personal data for one or more specific purposes.

Remission of commercial advertising communications by email, fax, SMS, MMS, social communities or any other electronic or physical means, present or future, that makes it possible to carry out commercial communications. These communications will be made by the RESPONSIBLE and related to their products and services, or their collaborators or suppliers with whom they have reached a promotion agreement. In this case, third parties will never have access to personal data. Carry out statistical studies. Process orders, budgets, requests or any type of request that is made by the user through any of the contact forms that are made available to them. Forward the newsletter on the website.

Data conservation criteria: they will be kept as long as there is a mutual interest to maintain the end of the treatment and when it is no longer necessary for that purpose, they will be deleted with adequate security measures to guarantee the pseudonymization of the data or the total destruction of the data. themselves.

Communication of the data: The data will not be communicated to third parties, except legal obligation.

Rights that assist the User:

- Right to withdraw consent at any time.
- Right of access, rectification, portability and deletion of your data and the limitation or opposition to its treatment.
- Right to file a claim with the control authority (agpd.es) if you consider that the treatment does not comply with current regulations.

Contact information to exercise your rights: See Point 4

2.-"Book" tab

The "Book" tab allows, among other things, to see availability and book between the different types of rooms, and choose between the different products or experiences, to improve your stay.

End of treatment: facilitate and speed up the reservations of our clients.

Legal Basis: RGPD: 6.1.b) Treatment necessary for the execution of a contract in which the interested party is a party or for the application at the request of the latter of pre-contractual measures. RGPD: 6.1.a) The interested party gives their consent for the processing of their personal data for one or more specific purposes

Data conservation criteria: they will be kept as long as there is a mutual interest to maintain the end of the treatment and when it is no longer necessary for that purpose, they will be deleted with adequate security measures to guarantee the pseudonymization of the data or the total destruction of the data. themselves. A term of four months is calculated.

Data updating: In the event of any change in your data, please notify us in writing as soon as possible, in order to keep your data duly updated.

Communication of the data: The data will not be communicated to third parties, except legal obligation.

Rights that assist the User:

- Right to withdraw consent at any time.
- Right of access, rectification, portability and deletion of your data and the limitation or opposition to its treatment.
- Right to file a claim with the supervisory authority (<https://www.aepd.es/reglamento/tiempos/index.html>) if you consider that the treatment does not comply with current regulations. agpd.es Calle Jorge Juan 6, 28001. Madrid.

Contact information to exercise your rights: See Point 4

3.-"Contact" tab

End of the treatment: To be able to attend to any query, information, request, questions, suggestions or similar by the interested parties of our products or services.

Legal basis: RGPD: 6.1.a) The interested party gives their consent for the processing of their personal data for one or more specific purposes.

Data conservation criteria: they will be kept as long as there is a mutual interest to maintain the end of the treatment and when it is no longer necessary for that purpose, they will be deleted with adequate security measures to guarantee the pseudonymization of the data or the total destruction of the data. themselves. A term of four months is calculated.

Communication of the data: The data will not be communicated to third parties, except legal obligation.

Rights that assist the User:

- Right to withdraw consent at any time.
- Right of access, rectification, portability and deletion of your data and the limitation or opposition to its treatment.

- Right to file a claim with the supervisory authority (<https://www.aepd.es/reglamento/tiempos/index.html>) if you consider that the treatment does not comply with current regulations. agpd.es Calle Jorge Juan 6, 28001. Madrid.

Contact information to exercise your rights: See Point 4

4.- Contact information to exercise your rights:

"GALICANAR, S.L.U." with NIF B28549319, with address at Avenida de Las Playas, 26, C.P. 35510 of Tías, Lanzarote, Las Palmas. Spain.

Or to the email: hotel@lanissuites.com

5.- Links "Social Networks".

The links that redirect the website to the different social network profiles such as Facebook, Twitter, Instagram, Google+, YouTube, etc. that belong to "GALICANAR, S.L.U.", are designed so that users can directly access them and thus be able to interact, express opinions, ideas and other comments related to the entity, its services or products. The entity "GALICANAR, S.L.U.", is not responsible for the comments expressed, photos or videos published by the user community, although it may veto, delete or delete comments, photos or videos that are indecent or out of place. Any responsibility about the different social media platforms, see their own Privacy Policy.

6.- Mandatory or optional nature of the information provided by the user

The Users, by marking the corresponding boxes and entering data in the fields, marked with an asterisk (*) in the contact form or presented in download forms, expressly and freely and unequivocally accept that their data is necessary to meet your request, by the provider, the inclusion of data in the remaining fields being voluntary. The User guarantees that the personal data provided to the RESPONSIBLE is true and is responsible for communicating any changes to them. The RESPONSIBLE informs and expressly guarantees users that their personal data will not be transferred in any case to third parties, and that whenever they make any type of transfer of personal data, the express, informed and unequivocal consent of the Users will be previously requested. All the data requested through the website are mandatory, since they are necessary for the provision of an optimal service to the User. In the event that all the data is not provided, it is not guaranteed that the information and services provided will be completely adjusted to your needs.

7.- Security measures

That in accordance with the provisions of current regulations on the protection of personal data, the RESPONSIBLE is complying with all the provisions of the GDPR and LOPDGDD regulations for the treatment of personal data of its responsibility, and manifestly with the principles described in the article 5 of the GDPR and in article 4 of the LOPDGDD, by which they are treated in a lawful, loyal and transparent manner in relation to the interested party and adequate, pertinent and limited to what is necessary in relation to the purposes for which they are treated. The CONTROLLER guarantees that it has implemented appropriate technical and organizational policies to apply the security measures established by the GDPR and the

LOPDGDD in order to protect the rights and freedoms of Users and has communicated the appropriate information so that they can exercise them.

8.-Links.

This privacy policy only applies to the <https://www.lanissuites.com/> website, access through links to this site, or links from this site to other websites, is not guaranteed.

9.-Contents of the WEB.

Total or partial reproduction is prohibited, including the dumping of the content to any support, without the express authorization of "GALICANAR, S.L.U."

Additional Information on Data Protection:

Responsible "GALICANAR, S.L.U." with NIF: B28549319. Avenida de Las Playas, 26, CP35510 de Tías, Lanzarote. the palms. Spain. Telephone: 928 596068. Email: hotel@lanissuites.com.

Purpose We treat the information you provide us with in order to carry out the comprehensive administrative management of reservations and commercial communications.

RGPD Legitimation: 6.1.a) The interested party gave their consent for the processing of their personal data for one or more specific purposes.

RGPD: 6.1.b) Treatment necessary for the execution of a contract in which the interested party is a party or for the application at the request of the latter of pre-contractual measures.

Conservation Period They will be kept for no longer than necessary, to maintain the end of the treatment and when it is no longer necessary for that purpose, they will be deleted with adequate security measures to guarantee the pseudonymization of the data or the total destruction of the same.

Recipients The data will not be communicated to third parties, except legal obligation.

Rights of the interested parties You have the right to obtain confirmation as to whether at "GALICANAR, S.L.U.", we are treating your personal data, therefore you have the right to access your personal data, correct inaccurate data or request its deletion when the data is no longer valid. necessary, portability of the same, opposition and limitation to their treatment

. You also have the right to withdraw your consent at any time and to file a claim with the Control Authority (<https://www.aepd.es/reglamento/tiempos/index.html>), if you consider that the treatment does not comply with the regulations in force. www.agpd.es. Calle Jorge Juan 6, 28001. Madrid. How can rights be exercised? By writing to the Data Controller.